



CACHE VALLEY  
**CENTER FOR THE ARTS**

Ellen Eccles Theatre • Bullen Center • Thatcher-Young Mansion

## **Ticket Exchange Policy**

This policy is applicable to most productions held in the Ellen Eccles Theatre with the exception of Utah Festival Opera productions.

Effective August 1, 2009 (subject to change).

- The exchange fee and reprint fee is \$2.00 per ticket.
- Exchanges must be made in person by the purchaser at the CVCA Ticket Office, at least one business day prior to the performance for which you have tickets you wish to exchange. **Exchanges will not be made the day of the performance.**
- For non Ellen Eccles Theatre Presents shows, exchanges may be made for another performance of the same production only.
- For an Ellen Eccles Theatre Presents show, patrons may apply the value of their tickets (less service fees) toward the same or another EET Presents show in the same season.
- Annual donors of \$100 or more to the Center for the Arts may have one free exchange per ticket purchase. Any additional exchanges on the same ticket purchase will be subject to the \$2.00 exchange fee.

### CONTRIBUTIONS

If you find that you are unable to attend an Ellen Eccles Theatre Presents event, you may consider donating the cost of the tickets to CVCA.

- Simply bring your tickets to the CVCA Ticket Office at least one business day prior to the event. We will try to resell them for you.
- If the tickets are resold, we will send you a tax-deductible contribution receipt for the value of your tickets.